



Warranty/Maintenance Service Request Form

Date:

Phone: 02 9452 3566

Email: sales@getpacked.com.au

Company & Site Address where machine is located:

Please identify the machine and a description of the fault or work required (include photos if possible):

Service Charges:

Warranty/Maintenance

Fees: \$225 per hr + GST for an on-site service which is calculated on service time, the knowledge to diagnose the problem, locating / sourcing the parts as well as travel time and related expenses (flights, tolls, parking costs if required). This is standard across the industry. Replacement parts are an additional cost and will be quoted at the time.

I authorize the work requested on this form to be completed by Get Packed Pty Ltd in accordance with the schedule of fees as advised above.

Sign & date:

Print Name:

Credit Card Payment Authorisation (+1.6% Visa Card, Master Card or + 2.0% for American Express)

Card Number / Expiry / CVV:

OR - EFT Bank Details: Account Name: Get Packed Pty Ltd BSB: 082-146 ACC: 65 079 6768